



Welcome
to the great outdoors

Screen House & accessories

• Product and accessory instructions •

Thank you

for purchasing this product. At Quest we take every care to ensure that the product fulfils your expectations. We hope you enjoy using this product

General Use

Failure to follow the general use instructions below could lead to damage to the screen house or injury to your person. Always read and follow these instructions when using the product.

- The screen house is an external product and designed to be used outside.
- Due to the changeable weather conditions it is recommended that you always use all of the storm straps and pegging points in order to secure your screen house.
- It is also recommended that the screen house not be left unattended. Due to the nature of outdoor products along with the changeable weather conditions and differing ground conditions, many unexpected circumstances can occur. If the screen house is left unattended it could impact the performance of the screen house.
- If the screen house is going to be left unattended for an extended period of time (longer than a couple of days), we recommend to take the screen house down.
- Do not leave outside in severe weather conditions.
- Please retain all information for further reference



Quest manual download site

The quest manual download site can be found at the url below or the QR code to the left

<http://www.questleisure.com/manuals>.

Read Before Use

Extra information to ensure the safe and successful use of your screen house

All Models

When erecting the screen house , always ensure the roof joint (the large black steel joint) is on the floor and never in the air as this can lead to turning the screen house inside out.

- The screen house frame is made to be easily erected, but take care when erecting and taking down the screen house. Always ensure that nothing is twisted or caught in the frame.
- **NEVER** force the frame, it will open or close without the need for undue force. Applying undue force could damage the frame and would invalidate your warranty.
- Although extremely easy we recommend that you put this screen house up and down a few times at home or in an area such as a basement or garage before putting it up outside. This allows you to get used to the process before putting it up in an area that could be exposed to wind and rain.
- The screen house can be put up by one person, but it is easier to erect with two people.
- We recommend that you always peg the screen house down with both the screen house pegging points and the included storm straps.
- Always use the included the storm straps, but **DO NOT** over tighten them. The strap should be tight enough to hold the sidewall in place, it should not pull the sidewall towards the ground. Otherwise this could lead to the roof folding in during use.

Screen House Pro Models Only

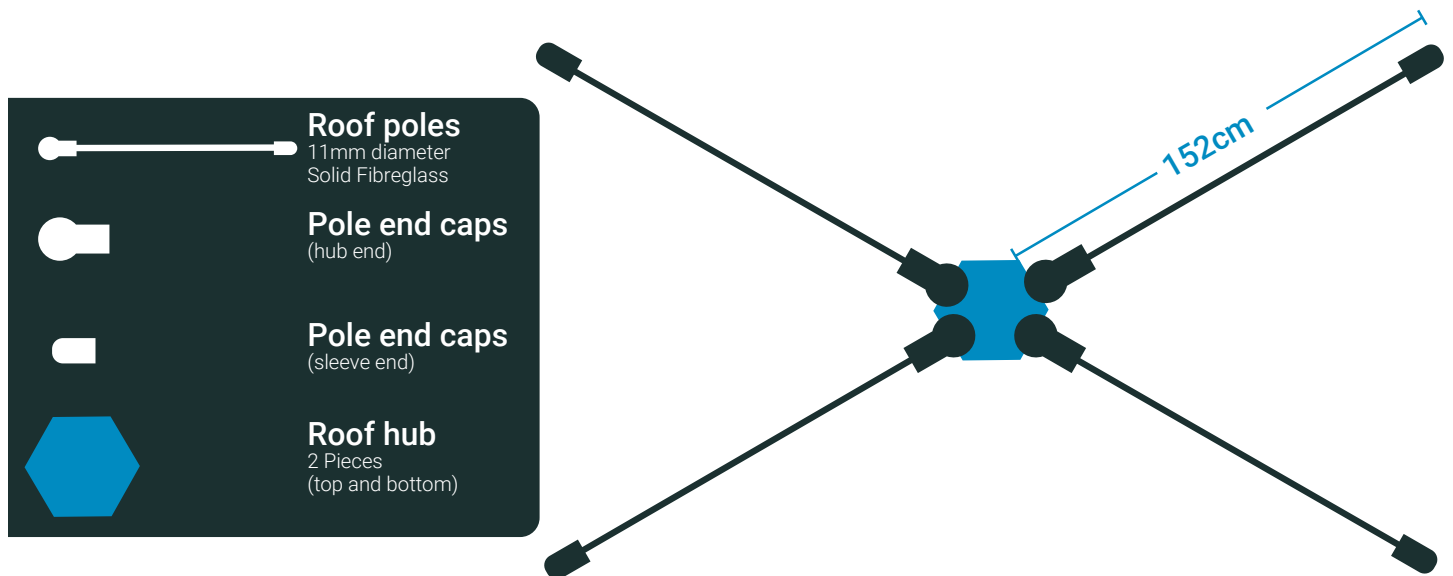
- The screen house pro models feature sewn and zipped in external walls. These simply zip shut and can be unzipped and rolled up to expose the mesh sides of your screen house.
- Accessory zip(s). The Screen House Pro models also feature an accessory zip located around the door(s). These allow the addition of optional extra.
- The Screen House 6 Pro also has two doors, one at the front and one at the rear. The front door can be identified by the logo printed above it and the rear door can be identified as it does not have a logo above it.

Frame Diagrams

Frame diagrams for all screen house models

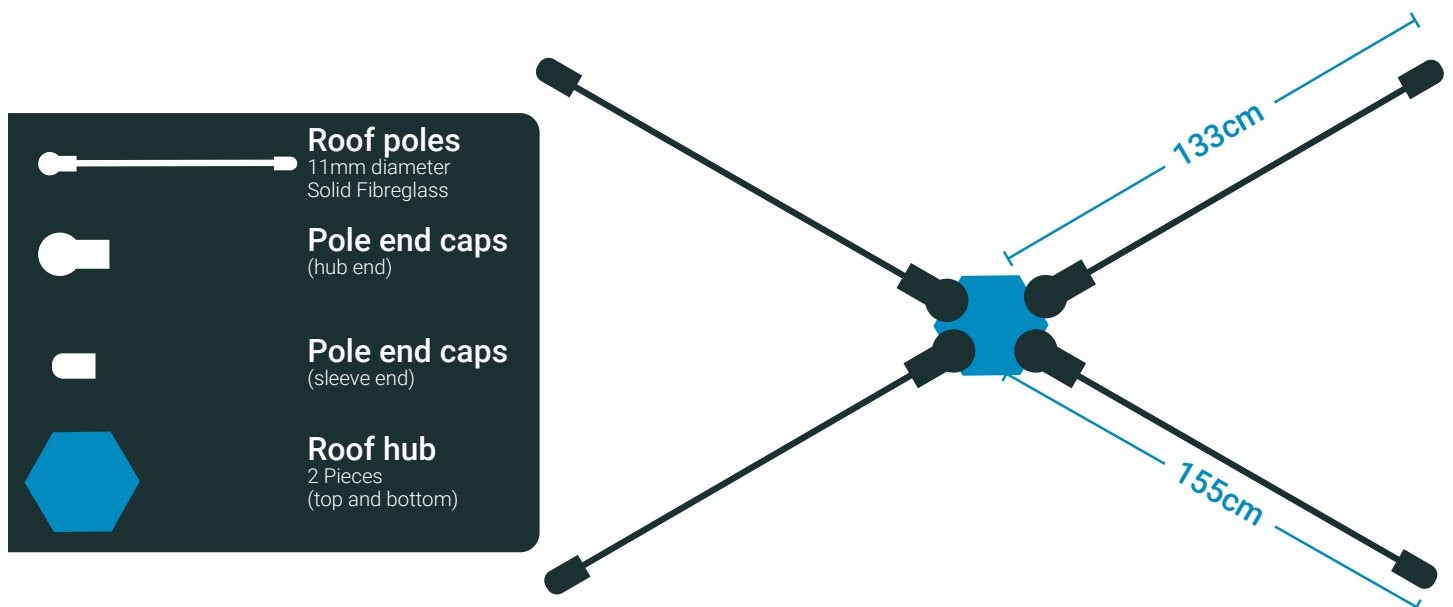
Screen House 4 Roof Frame Diagram

Code: 120053 • Diagram Version 1



Screen House 4 Side Frame Diagram

Code: 120053 • Diagram Version 1



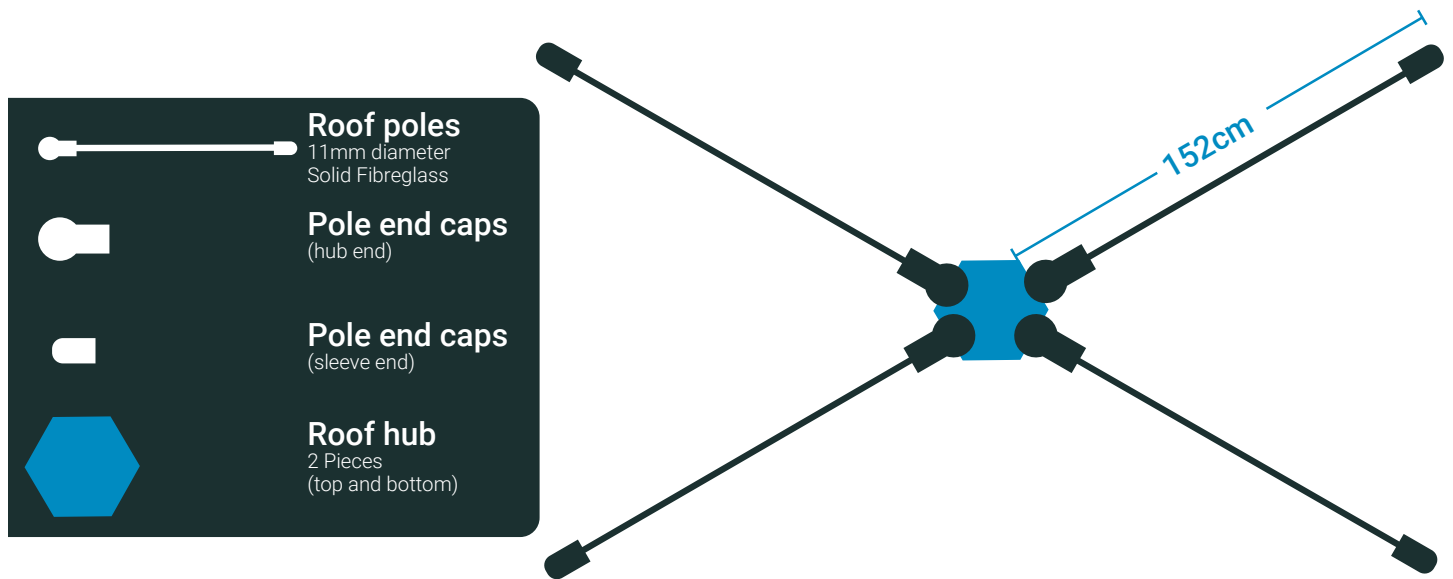
Frame Diagrams

Frame diagrams for all screen house models

Screen House 4 Pro

Roof Frame Diagram

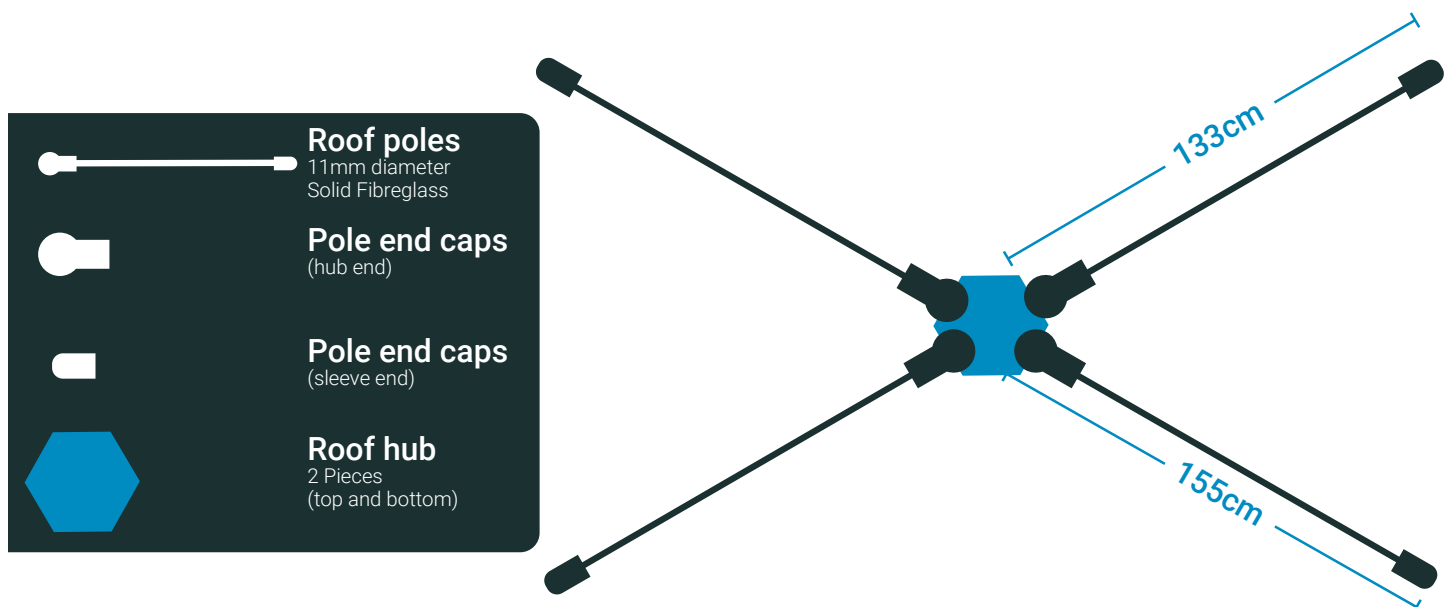
Code: A3000 • Diagram Version 1



Screen House 4 Pro

Side Frame Diagram

Code: A3000 • Diagram Version 1



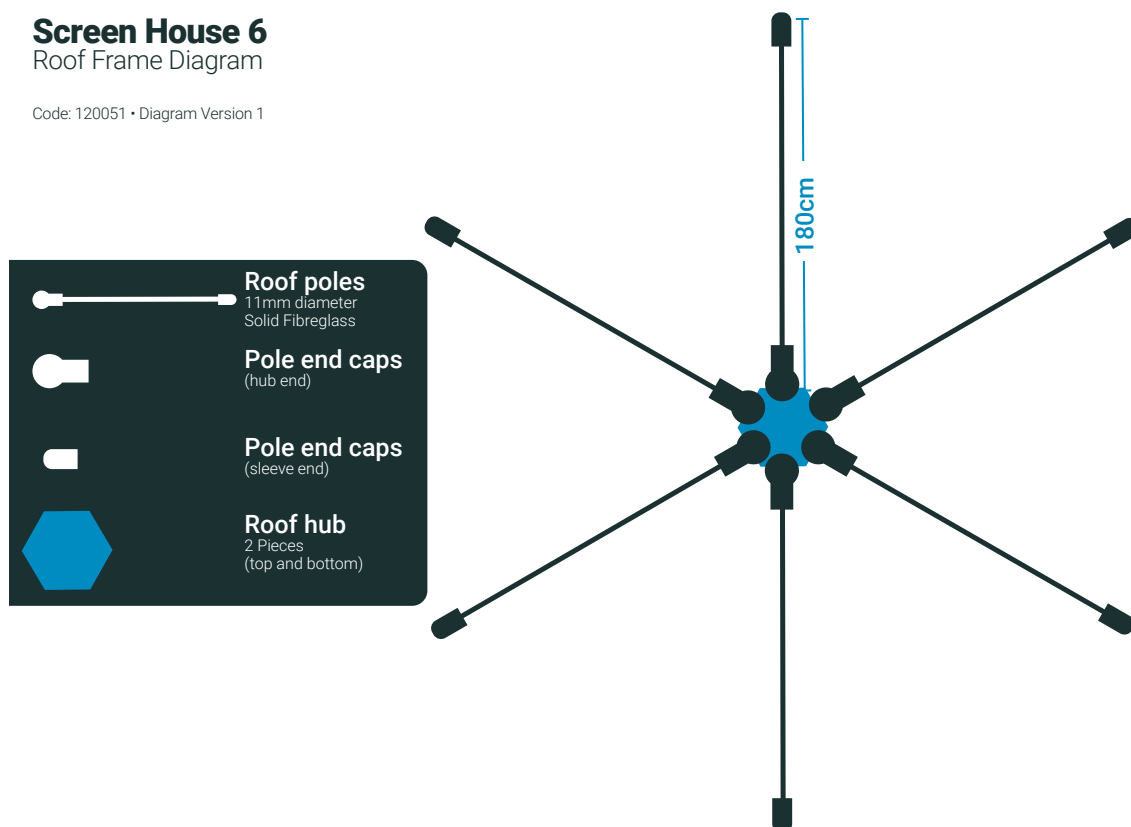
Frame Diagrams

Frame diagrams for all screen house models

Screen House 6

Roof Frame Diagram

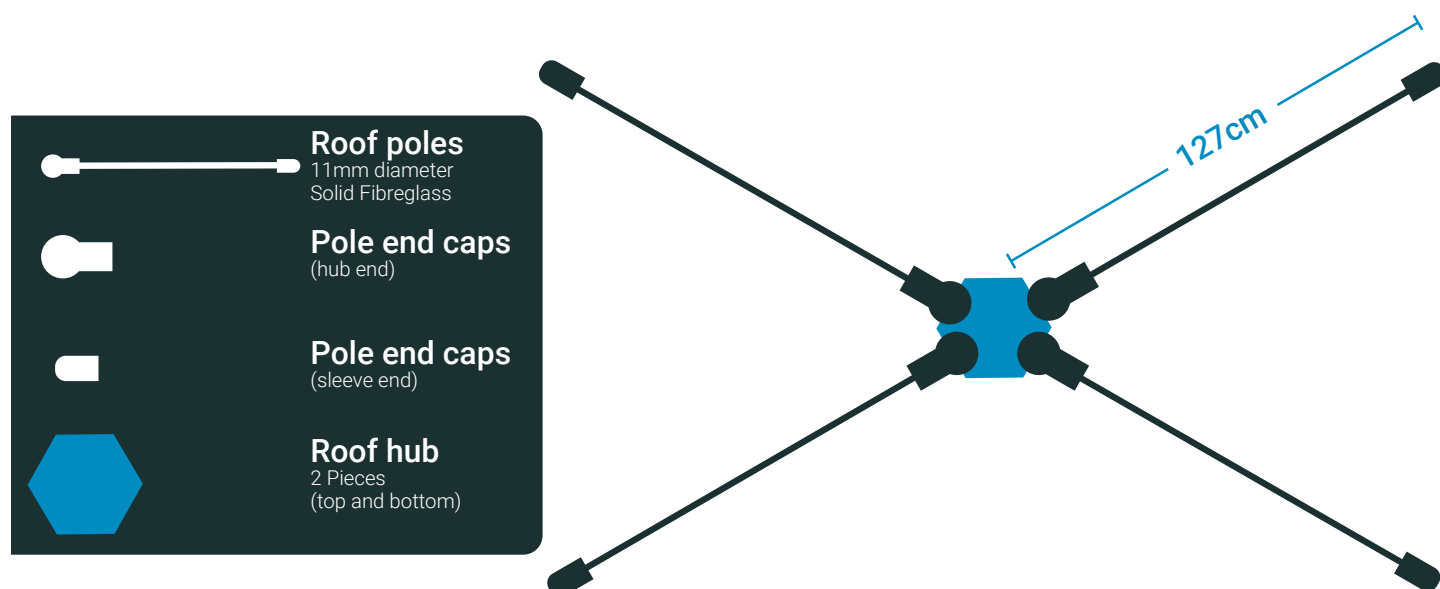
Code: 120051 • Diagram Version 1



Screen House 6

Side Frame Diagram

Code: 120051 • Diagram Version 1



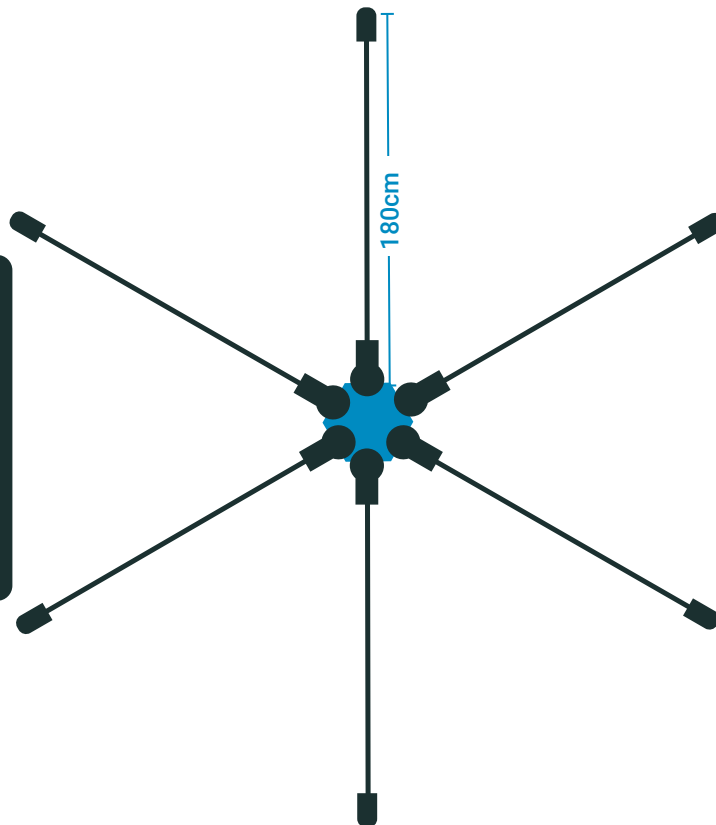
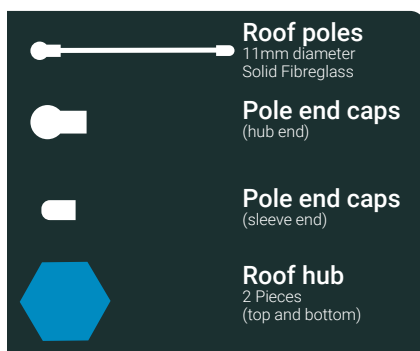
Frame Diagrams

Frame diagrams for all screen house models

Screen House 6 Pro

Roof Frame Diagram

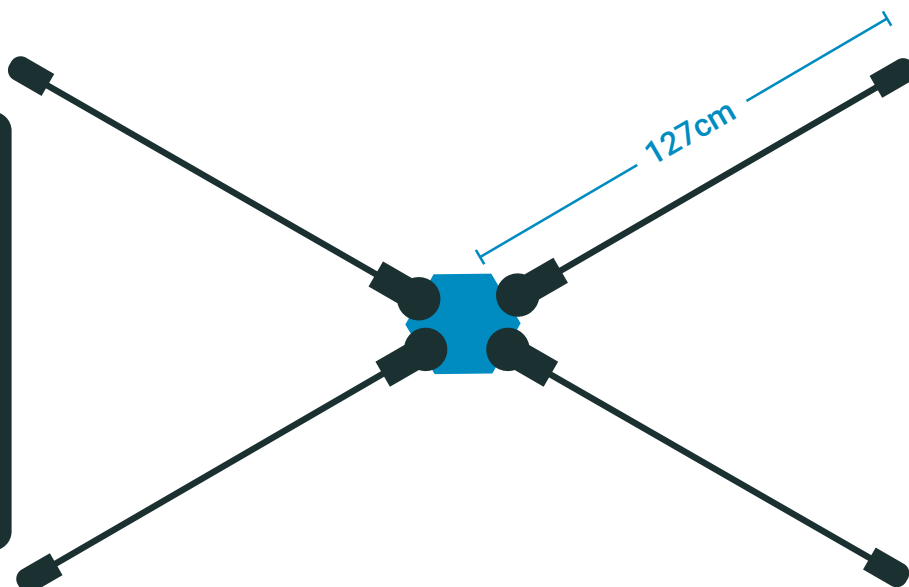
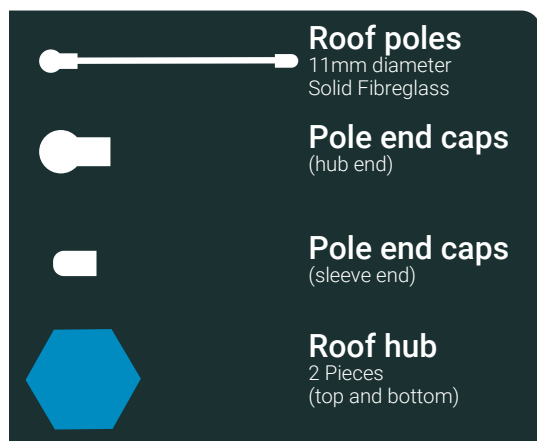
Code: A3001 • Diagram Version 1



Screen House 6 Pro

Side Frame Diagram

Code: A3001 • Diagram Version 1



Wear , Tear and Usage

The screen house is used outdoors and thus will be subject to standard wear and tear caused by the weather and other external influences. This section lists some, but not all of the standard wear and tear you may get with your screen house.

- **Fading** : With all polyester materials used outdoors some fading or colour changing will occur. This will change depending upon how often you use it, how long it is up when you use it, what the weather is like when you use it and other external influences such as shade etc. This fading only affects the look of the material and does not affect the performance of the screen house. It is a natural process and cannot be avoided. Fading can be improved by using a proofing spray as listed in the maintenance section below.
- **Colour changing** : Similar to fading, all polyester materials used outdoors may be affected by colour changing. This is down to the amount of sun they receive whilst out, the atmospheric conditions at the time and other external factors. Colour changing is only cosmetic and does not affect the performance of your screen house.
- **U.V. Degradation** : Over time all polyester materials will break down and become brittle. This is down to the effect the sun has on the material. Your screen house is protected against this with its advanced U.V. coating, but this protection does break down over time. The time it takes will completely depend upon the weather conditions when used, such as the sun's heat, cloud cover, shade and others. This is a natural process that cannot be stopped, but you can protect against it by regular cleaning and re-proofing (listed in the care and cleaning instructions).
- **Condensation** : Condensation is a natural process where moisture from the ground is drawn up and collects on the roof or sides of your screen house. Whilst this is kept to a very minimum thanks to the mesh side on your screen house, you may still get some on roof during certain conditions. This will be made worse if you use the optional side walls and keep these side walls closed as they prevent air flow and can increase condensation.
- **Waterproofing** : Whilst the roof on this screen house is waterproof the screen house itself is not water tight. The sides on the screen house are not waterproof, even when using the optional side walls the screen house is not water tight. In the event of rain, some water may well get into the screen house. Over time the waterproof coating of the material can deteriorate. This can be repaired by the use of a re-proofing spray as listed in the maintenance section of the instructions.
- **Weathering** : The waterproof nature of the screen house roof may be affected by a process called weathering. Weathering is a process where the screen house may seem to leak when first used in the rain. When you sew a seam into any material you make a hole in the material and then put a thread of cotton through this hole. Obviously this hole will leak water initially. The weathering process is around the cotton thread. When the cotton thread gets wet it expands and fills the hole made when the material was sewn together. When the cotton thread then dries it shrinks back, but never to the same size it was initially. This process happens a few times and eventually the thread stops expanding and shrinking, but will have sealed the hole up. This whole process is called weathering and is the final process that makes your screen house roof waterproof.

Storage , Care and Cleaning

Details on how to look after your product.

Storage

To help keep your product looking newer for longer and prolong the life and use of the product, we recommend that the product is covered when not in use. The screen house should never be put away wet. If it is put away wet, then it should be taken out and dried before being stored away after use. Failure to do so can cause mould growth and potential damage to your screen house.

If the product is not going to be used for an extended period (such as a winter period) we recommend that it is carefully folded away and stored in a clean, dry and free from damp location.

Care and Cleaning Instructions

Never use and harsh or abrasive cleaners or brushes when cleaning this product as the frame and fabric may be damaged when doing so. Never fold and put the product away when wet as this can trap water in the product, which can lead to mould and mildew build up.

IMPORTANT: If you have used any type of cleaner other than warm soapy water you may have damaged the U.V. coating, so we recommend reproofing the screen house as if the coating has been damaged it would lead to premature aging of the product. We recommend you use a dedicated re-proofing spray.

- **Fabric :** We recommend using a dedicated awning or tent cleaner for the fabric, if one is not available simply warm soapy water. After it has been cleaned, rinse with clean water to make sure there's no soap or cleaner left inside the fabric. Once rinsed allow the product to dry naturally before folding away and storing.
- **Frame :** First allow any dirt to dry and brush with a soft brush to remove loose dirt. Once this is done wipe the frame down with warm soapy water and a soft cloth. Once cleaned allow to dry naturally before storing away.
- **Bolts :** There are small bolts on the screen house frame mechanism. These may become loose after multiple uses, so just check that these are not loose, but never overtighten them as this could lead to damage and may invalidate your warranty.

Folding and Unfolding

Details on how to use your product.

Erecting your Screen House

- Remove the screen house from the carry bag and place onto the ground.
- Stand the screen house up with the large black centre hub placed on the ground and allow the legs to open and lie on the ground. Ensure that the roof (green in colour) is facing upwards.
- Grasp the pull loop attached to the centre of one of the sidewalls. Pull upwards and outwards on the loop until the sidewall pops open.
- Walk around the screen house and repeat this with each sidewall until all the sides are popped out. At this point the screen house will stand up and the roof will be pointing downwards.
- Walk inside the screen and place your hand on the centre hub of the roof. Push this up until the roof pops open. You may find it easier to have someone hold the screen house down whilst you do this step. If not then simply hold one of the roof poles in place with one hand and push up on the centre hub with your other hand.
- Once the roof has been popped take a door pole out of the bag and unfold. Once unfolded place into the two pockets at the top and bottom left corners of the entrance. Once in place secure with the Velcro tabs. Repeat the process on the other door pole on the right hand side.
- **NOTE** : On a Screen House 6 Pro there are two doorways, so this has to be done twice.
- Failure to do the above steps could lead to the roof of the screen house being blown down during high winds. The screen house is now fully erected, but we recommend that the screen house be pegged at all times.
- Peg each corner of the screen house inside using the pegging eyelets and pegs that are included in the screen house (you can use your own pegs if you prefer).
- Once all the corners have been pegged, peg the centre of each sidewall using the pegging eyelet attached to the bottom of each sidewall.
- Attach the storm straps (if not already attached) to the screen house via the stainless steel loop in the centre of the sidewall. Peg the other end of the storm strap into the ground and then tighten the strap.
- **DO NOT** over tighten the strap. The strap should be tight enough to hold the sidewall in place, it should not pull the sidewall towards the ground. If they are over tightened they can lead the roof to pop down when in use.

Folding and Unfolding

Details on how to use your product.

Taking the screen house down

- The screen house should not be taken down in high winds as it could cause damage when the storm straps and pegs are removed. If you are taking it down in high winds you must take extra care and always have more than one person present to help secure the screen house once the straps and pegs have been removed.
- Slacken the storm strap, remove the peg from the ground and un-clip from the screen house. Repeat on each side of the screen house.
- Remove all pegs from the corners and sidewalls.
- Remove the two door poles by unfastening the velcro tabs and removing the poles from the pockets.
- Next, stand in the doorway and reach up and hold one of the roof poles.
- **IMPORTANT** : Ensure that you are not standing directly underneath any of the roof poles as when the roof comes down, it comes down quickly.
- Whilst hold the roof pole, simply pull it down and the roof will pop down instantly.
- We recommend zipping the door closed at this point as it can help and make it easier when erecting the screen house later.
- Walk outside of the screen house and push the centre of the sidewall in until it springs in and collapses. You may find it easier to hold the top left corner with one hand and push the centre in with the other.
- Repeat step 5 on every side until the entire screen house has collapsed.
- Once the screen house is laying on the ground, roll the screen house up.
- **ENSURE** that the frame is not twisted when doing this as failure to do so could cause damage to the product.
- Carefully place the screen house into the carry bag.

Folding and Unfolding

Help if you turn your screen house inside out.

Turning your screen house inside out

Unfortunately sometimes accidents can happen and we have seen a small number (1 or 2 a year) of users can turn their screen house inside out. This usually happens if it is put up without putting the roof hub on the floor at the first stage as listed in the instructions, but could happen at other times. If this does happen then you can follow this procedure to help pop it back the correct way.

- Open it up to the best of your ability and you should have at least one panel that should be fine as shown in image 1. You will not need any tools in order to do this. If you find that you do, then something else has happened with your screen house.
- Inside you start by undoing all of the Velcro “tabs” holding each of the four poles into place including the Velcro “tabs” on the central hub system as shown in images 2 and 3
- Pull each of the four poles out of the four corners of the panel as shown in image 4.
- Once this has been achieved you will then be able to twist the hub and poles in the direction required (please be careful when handling the poles making sure you do not “poke” them through the mesh screen).
- Then simply reverse the process putting back each pole then securing them in place with the Velcro “tabs”

Folding and Unfolding

Help if you turn your screen house inside out.

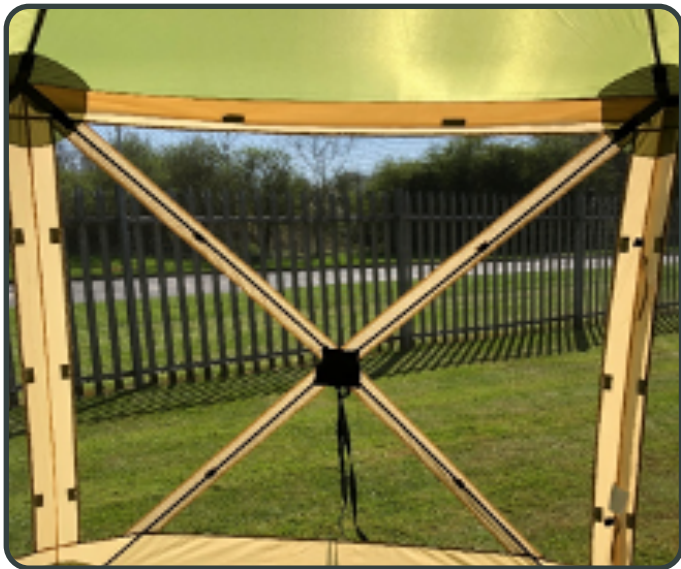


image 1



image 2

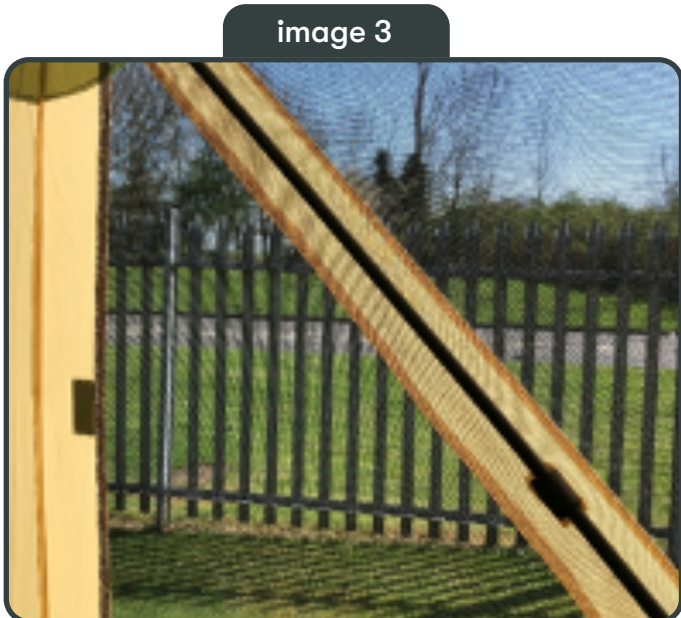


image 3



image 4

Optional Extras - Side Walls

How to fit the optional side walls.

You can purchase additional side wall blinds for your screen house (not Pro models as they have them built in), which attach to the outside of your screen house and give you extra privacy, cover and protection.

Attaching the optional side wall blinds to the Screen House

- Remove the sidewall(s) from the packaging.
- If the storm strap is attached and pegged on the screen house, remove the storm strap before attaching the sidewall by un-clipping it.
- Unfold the sidewall. Attach the hook found in each corner of the sidewall to the D ring located on the screen house at each corner of the side.
- NOTE: The panels are not square so ensure that the sewn line runs horizontally along the bottom when attaching the sidewall to the screen house.
- When the sidewall is attached to the side carefully pull the pull loop on the screen house through the centre hole in the sidewall. Once done you can re-attach the storm strap to the pull loop.
- Once the above is down ensure that the velcro tabs are attached all the way around the sidewall. The sidewall should go underneath the roof flap (the roof flap is only present on a screen house 2016 onwards) to ensure the best possible water run off.
- Repeat for each sidewall you wish to attach.

Removing optional side wall blinds from the Screen House

- If the storm strap is attached and pegged on the screen house, remove the storm strap before attaching the sidewall by un-clipping it.
- Detach the velcro straps from around the side of the sidewall.
- Un-clip the clip from the D ring located at each corner of the sidewall.
- Remove the sidewall from the screen house and fold and pack away.

Optional Extras - Pro Canopy

How to fit the optional Pro Canopy.

You can purchase a front canopy for your Screen House Pro, which gives you a covered canopy area to the front of the screen house. The canopy goes on the front accessory zip on your Screen House Pro. The Screen House 4 Pro only has one accessory zip, but the Screen House 6 Pro has two (one front, one rear). The front accessory zip is the one that has the printed logo above it.

Pitching the Pro Canopy

- Take the canopy out of the bag and locate the zip(s) on the canopy. There are two zips on the canopy, one for use with a screen house 4 pro and one for use with a screen house 6 pro. The screen house 4 zip is the longer of the two.
- Using the correct Zip the canopy onto the accessory zip on the screen house pro, starting from the bottom left and moving around to the bottom right.
- Put the included pole together and feed it through the sleeve at the front of the canopy. There is a pin at the bottom of the canvas where the pole is inserted onto. This keeps the pole in place.
- There is also a pegging strap along the bottom of the canopy. This is simply an aid to pegging the canopy. It helps ensure you get the canopy pegged just right, but it is only optional, you do not have to use it, if you do not wish to.
- Once the pole is in place, pull the canopy away from the Screen House until the roof becomes tight and peg the storm straps and the bottom of the pole ends.

Taking the Pro Canopy down

- First remove all but one of the pegs holding the canopy down, leaving one peg and strap in place to hold the canopy up.
- Then unzip the canopy from the screen house and place the canopy on the floor.
- Remove the final peg from the canopy.
- Remove the pole from one pin on the canopy and remove the pole from the sleeve.
- You are now ready to pack the canopy away.

Optional Extras - Vehicle Connector

How to fit the optional vehicle connector.

You can purchase a vehicle connector for your Screen House 4 Pro, which gives you a covered walkway between your Screen House 4 Pro and a vehicle. The vehicle connector goes on the front accessory zip on your Screen House 4 Pro.

Attaching the connector to the Screen House

- First zip the vehicle connector onto your Screen House.
- Then attach the other end of the tunnel to the vehicle. This is done via various methods, some of which are listed below and on the next page.
- Next peg the two rear points just underneath your vehicle as this anchors the connector to the ground as well.
- Next un-clip the webbing straps located on the outside of the tunnel, as this allows the tunnel to go loose.
- Put the internal pole in place inside the tunnel as this tensions the roof of the tunnel.
- Then move the screen house away from the vehicle until the roof of the tunnel becomes tight. This is the point where you peg your screen house (instructions shown earlier).
- Finally you adjust the connector as best you can. The tunnel is adjustable, but as the material can only be cut once it only truly fits at one height (which is set to the maximum), all other heights are a compromise and will require adjusting the connector. You can make the adjustment anyway you wish, but we recommend using the method below.
- Extend the webbing strap you un-clipped earlier to its full length.
- Then clip the webbing strap to the top of the connector and then adjust the webbing strap. Once this is done the material at the top of the tunnel should become 'ruffled' so it resides in the area above the side door.

Connection Methods

You can connect to your vehicle using various different methods. Some of which are listed below, but they are all optional. It is best to try a few different methods and find out which is best for you as each method has its advantages and disadvantages.

Beading

- You can use the beading on the vehicle connector to connect to your vehicle. Your connector has two beadings (4 and 6mm) on it. Simply slide the correct size beading (depends upon the channel on your vehicle) into the channel on your vehicle, or roll out canopy etc. and you are ready to go.

Guy Lines

- Another option is to use the two pegging points located on either end of the connector. The guy line on these points are thrown over your van and pegged onto the rear side of the vehicle, pulling the connector against the van.

Optional Extras - Vehicle Connector

How to fit the optional vehicle connector.

Connection Methods (continued)

You can connect to your vehicle using various different methods. Some of which are listed below, but they are all optional. It is best to try a few different methods and find out which is best for you as each method has its advantages and disadvantages.

Drive Away Kits

- Another option to connect your tunnel to your vehicle is via a drive away kit. These are optional and have to be purchased separately. There are two types, a standard version and a magnetic version, but both are used in the same way.
- **Magnetic Drive Away Kit**
- One option to connect your connector to your vehicle is a magnetic drive away kit. These are optional and have to be purchased separately. They are used to connect to your vehicle when you do not have any other method (such as a VW camper van). To use a magnetic drive away kit :
- Take the figure of eight connectors (there will be more than one section) from the magnetic drive away kit and slide them onto the beading on your connector.
- Then slide the magnetic drive away kit into the other side of the figure of eight.
- Then you can place the magnetic side of the drive away kit to the side of your vehicle.

TIP: Whilst the magnetic drive away kit will hold the tunnel to your vehicle, it will not support the tunnel in moderate to high winds (we have found this during testing of many different brands of magnetic drive away kits), so we also recommend that if you are using a magnetic drive away kit we still use the two guy lines at the ends of the tunnel (similar to the 'Guy Line' solution above) to secure the tunnel to the vehicle, in conjunction with the magnetic drive away kit.

- **Standard Drive away kit**
- A standard drive away kit is an optional piece of equipment (purchased separately) that allows you to disconnect your connector from a channel or roll out canopy without the need to un-peg your screen house. Drive away kits come in two different sizes : 4 and 6mm. You choose the size closest to the size of the channel on your vehicle or roll out canopy. Please consult the instructions that came with your canopy/channel to find out which one you need. To use a drive away kit :
- Take the long double beaded webbing strap from your drive away kit out and slide this into your wind out canopy or channel.
- Then take the figure of eight section(s) from the kit and feed these onto the other side of the webbing strap.
- You can then feed the channel on the connector into the other side of the figure of eight sections which connects your screen house vehicle connector to your vehicle.

TIP : Some drive away kits can be cut down to size, which can make it cleaner and easier to fit the drive away kit as they can be cut down to exactly the same size as you require, removing any excess which can get in the way. Please consult the instructions/details that came with your drive away kit to confirm this before cutting.

Warranty

Details on the warranty that comes with your product.

Warranty : 12 Months (1 Year) warranty.

Warranty Claim

- In the unlikely event of a warranty claim, you must contact your retailer.
- If you have not registered your product, first fill out the registration form overleaf and take this with you when you go to your retailer.
- Take the product to your retailer that you purchased it from along with your proof of purchase and explain the issue with the retailer.
- The retailer will then check the product and get in touch with the wholesaler or manufacturer.
- The retailer will keep you informed of the progress of the claim.
- The wholesaler or manufacturer will not (unless under special circumstances) get in touch with you as all information will be passed back directly to the retailer.

Warranty Information

- This product comes with a full 12 month manufacturers defect warranty and covers any manufacturers defects for one (1) year from the date of the original purchase. It does not cover any damage occurred though:
 - The product falling, being dropped, scratched or damaged in any way.
 - The product has been technically changed by the owner or another third party
 - Improper use of the product.
 - Normal wear and tear - which includes (but is not limited to): colour fading, wearing, stretching.
 - Weather damage - which includes (but is not limited to) U.V. degradation and colour changing.
- The affected part will be replaced or repaired (manufacturers option) if they are found to be defective within the one (1) year time frame.
- The warranty will be void if the product has been subject to neglect, misuse, improper installation, misapplication, alteration or accident including, but not limited to, improper installation, maintenance or use of unauthorised parts or attachments.
- Damage caused by not following the instruction manual in full will invalidate the warranty, if this results in consequential damages, Quest will not be liable for these damages or any costs incurred due to these damages.
- Quest will not be liable for material damage or personal injury caused by improper use or if the safety instructions are not properly executed in full.
- All claims must be made through the retailer you purchased the product from and not direct with the wholesaler or manufacturer.
- Warranty claims cannot be honoured without an original dated receipt and or proof of purchase.
- By executing repairs the original warranty period of one (1) year will not be extended, nor the right to a complied new warranty. This warranty is only legal on European soil.
- This warranty does not overrule the European directive 2011/83/EU.
- This product may not be amended or changed.

Registration

You can register your Screen House online at <https://www.questleisure.com/register> or fill out the form below and send it into Quest :

Model			
Your Name		Purchase Date	
Your Email		Retailers Name	
Your Address		Retailers Address	
Additional Information			

Welcome

to the great outdoors

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